

CLS COMMUNICATION

Life Science

The right formula for your language needs



Your business is our focus.

International competition, networked development and production processes, global product launches. As a company in the life science industry, your success depends on efficient structures and processes, supported by dependable partners. In order to hit the mark with your market launches, accurate and appropriate communication is of the utmost importance. What's more, the language used must be tailored to specific target groups and cultures.

What is the best way to ensure the results of your clinical trials reach the intended audiences? How can you be sure that your company's training materials adhere to a uniform corporate wording worldwide? How can you get your message across to international media and stakeholders without losing valuable time?

With CLS Communication at your side, you will have a basis for ensuring that your messages are communicated efficiently worldwide. You will be able to rely on the many strengths we have to offer: the expertise of our staff who – in addition to their proven linguistic expertise – have in-depth knowledge of the life science industry; our targeted processes, which we adapt according to your needs; and our technological know-how, which enables us to offer you long-term solutions for your language needs.

IN-DEPTH EXPERTISE

Your business is becoming increasingly complex and diverse, and the demands you place on the specialist know-how of your language service providers are rising accordingly. This is why we at CLS Communication have taken a targeted approach to building up our

know-how in the area of life sciences and can provide you with the support you need in terms of both content and language. Our core competencies comprise the following areas:

- Pharmaceuticals
- Biotechnology
- Medical technology and diagnostics
- Healthcare
- Chemicals
- Nutrition
- Cosmetics

CLS Communication stands for tailor-made language solutions. As Switzerland's number one language provider, we work for the most successful companies in the industry and are their partner of choice.

MANY DIFFERENT SERVICES – ONE CONTACT

Your solution package can comprise a wide range of language services or consist solely of translation. Regardless of the size and complexity of your project, we always provide you with a central point of contact. This way we relieve you of time-consuming tasks such as resource and deadline planning while also guaranteeing you receive optimum quality.

Comprehensive language services

- Translation
- Copywriting
- Technical copywriting
- Proofreading
- Terminology
- Machine translation
- Affiliate reviews
- Interpreting
- Project management
- Business process outsourcing
- CMS and DMS integration
- Desktop publishing

EFFICIENT COMMUNICATION

CLS Communication works with a network of 350 in-house specialists and around 1,300 external partners worldwide. Depending on the scope of your project, we put together an international team of language, terminology and technology experts. This dedicated team then works together, either out of Switzerland or one of our 14 international locations – round the clock, seven days a week if need be. Thanks to our flexible structure, we can also process projects for you outside local office hours with our partners in the US and Asia, completing over 70 percent of all orders within just 72 hours.

OPTIMUM SECURITY

Do you work with confidential documents or sensitive content? Our solutions conform to the highest security standards, with encrypted data transfer and the guarantee of absolute confidentiality. Regardless of whether you entrust us with a confidential memo, the as-yet unpublished results of a clinical trial, an annual report or critical media release, CLS Communication guarantees the highest possible level of protection combined with top service performance. Our clients know they can rely on this.

INNOVATIVE TECHNOLOGY

We owe the uncompromising quality and flexibility of our solutions to our innovative process and language technology, with state-of-the-art standards supporting you in the consistency of the written material you distribute. From automated order-issuing through interface management, our approach is not limited to a single system or process. On top of this, a special browser-based platform gives you the opportunity to check the processing status of your current projects on a regular basis.

RELIABLE QUALITY MANAGEMENT

By using only highly qualified translators with in-depth knowledge of your specialist area, we keep the benchmark for our language quality as high as it can be. Tried-and-tested internal control processes also contribute to maintaining our quality standards. Our interactive feedback tool enables you to communicate your input or suggestions, helping us to create the basis for a constructive partnership that is fine-tuned on an ongoing basis.

Your partner of choice

For further information please contact us at
www.cls-communication.com